

ANCIRA

The Challenge

Ancira's employees were waiting between 30 minutes and 2 hours at their previous vendor's clinics. In addition, the rapid tests were promised to be delivered same day but usually took 24 hours to 3 days. This issue caused a reduction in productivity with a final result of Ancira not being able to start applicants on the same day.

The Solution

Ancira was searching for a provider that would offer better service to their candidates and improve efficiencies internally. For several years now, Ancira has enjoyed results being delivered in real-time, along with being able to process multiple applicants per day for same-day start. Their employees have a better experience pre-hire and the Corporate team benefits from best-in-class customer care from our Client Success Team.

The Customer

Ancira Auto Group is one of the premier leading dealer groups in San Antonio, TX and has been serving all of South Texas since 1972. They have dealerships across almost every brand, including: Buick, GMC, Chevrolet, Chrysler, Dodge, Jeep, Ford, Kia, Nissan, Volkswagen, and operate an RV dealership.

Industry: Auto Dealership

“Far and away the best drug testing lab we have ever used! I have been in this position with this company for 20 years and have never had such great customer service.”

“I'm very impressed and satisfied with the service we get from Fastest Labs.”

Rafael Saenz
Ancira Enterprises, Inc.